



SWEETWATER UTILITIES BOARD

"SERVING THE SWEETWATER VALLEY"

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CUSTOMER OWNED GAS SERVICE LINES

In order to prevent hazardous situations on customer owned gas service lines, the Research and Special Programs Administration (RSPA) of the Federal Department of Pipeline Safety, has issued a final rule regarding gas operator responsibility for customer owned service lines. The new rule, CFR Part 192.16 Customer Notification requires that all pipeline operators notify their customers in writing of the following information:

- A) Operators must indicate that the company does not maintain the customer's buried piping past the meter set.
- B) The customer owned pipeline may be subject to the potential hazards of corrosion (if metallic) and leakage if not properly maintained.
- C) Plumbers, heating contractors, and/or the natural gas pipeline can assist in locating, inspecting, and repairing customer owned piping.
- D) Operators must indicate that when excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand.

Customer Signature _____ Date _____